






Orange-Ulster BOCES Supervisory Area FREE INTERNET SERVICE



The following internet service providers in the Orange-Ulster BOCES supervisory area are providing free internet access to those in need for the purpose of distance learning, under the terms described, during school closures due to the Coronavirus (COVID-19) pandemic.



PLEASE BE AWARE THAT THESE COMPANIES ARE EXPERIENCING A HIGH DEMAND FOR THEIR SERVICES AT THIS TIME. EXPECT LONG WAIT TIMES WHEN CONTACTING A PROVIDER.

Company	Terms/Contact Information
	<p>Xfinity Free WiFi: Xfinity WiFi hotspots located across the country will be available to anyone who needs them for free – including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots near your home, visit www.xfinity.com/wifi. Consumers at home should look for and select an “xfinitywifi” network name, if it appears in the list of available hotspots and then launch a browser.</p> <p>No Disconnects or Late Fees: We will not disconnect a customer’s internet service or assess late fees if they contact us and let us know that they can’t pay their bills during this period. Our care teams will be available to offer flexible payment options and can help find other solutions.</p> <p>Internet Essentials Free Internet Promotion for Eligible New Customers: Those who apply by April 30, 2020 and are approved, will automatically receive 60 days of free internet access during the promotion. After the promotion, regular rates apply. Internet Essentials current rate is \$9.95 per month plus tax unless you disconnect your service.</p> <p>You may qualify for the promotion if you:</p> <ul style="list-style-type: none"> • Live in an area where Comcast Internet Service is available. • Are eligible for public assistance programs like the National School Lunch Program, housing assistance, Medicaid, SNAP, SSI, and others. • Are not an existing Comcast customer and have not subscribed to Comcast Internet within the last 90 days. <p>To apply, visit www.internetessentials.com. The accessible website also includes the option to video chat with customer service agents in American Sign Language. There are also two dedicated phone numbers 1-855-846-8376 for English and 1-855-765-6995 for Spanish.</p>
	<p>To ease the strain in this challenging time, beginning Monday, March 16, Charter commits to the following for 60 days:</p> <ul style="list-style-type: none"> • Charter will open its Wi-Fi hotspots across our footprint for public use. • Spectrum does not have data caps or hidden fees. <p>COVID-19 Remote Education Credit: Beginning Monday, March 16, we’ll offer free access to internet and WiFi for 60-days for qualifying new Pre-K to 12, college student and teacher households who don’t currently have internet or WiFi service. This discount will be applied as a credit for your first two months of internet services. We’ll waive any installation or pre-payment fees to help get you started.</p> <p>You may qualify for this offer if you:</p> <ul style="list-style-type: none"> • Have a student of qualifying age at your service address with remote education needs • Have not subscribed to our internet services within the past 30 days <p>Call 1-855-243-8892, 1-844-488-8395 to sign up for this offer or visit www.spectrum.net/support/internet/coronavirus-internet-offer-students</p>
	<p>Starting Monday, March 16, 2020, Altice USA has committed for the next 60 days to:</p> <ul style="list-style-type: none"> • not terminate broadband and voice service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic; • waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and • open our WiFi hotspots to any American who needs them. <p>Altice Advantage Internet Free for 60 Days: For eligible households with K-12 and/or college students who may be displaced due to school closures and who do not currently have home internet access, we are offering our Altice Advantage Internet solution for free for 60 days to any new customer household within our footprint. After your first two free months expire, you can either cancel the service (which you can do at any time) or keep it as a regular paying Altice Advantage Internet customer.</p> <p>Call 1-866-200-9522 or visit www.alticeadvantageinternet.com for more information.</p>